



2019/2020
ANNUAL
REVIEW

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Introduction

When a natural disaster strikes, RACQ Foundation is here to help.

Created following a series of natural disasters, RACQ Foundation helps community groups in Queensland recover from natural disasters, drought, and now also COVID-19.

Since its inception, RACQ has made over \$10.8 million available to the RACQ Foundation to support community organisations throughout Queensland.

Chair's report



Queensland is a State of extremes and this year we experienced it all. Extreme drought, rain and bushfires all impacted our great State, displacing families and devastating communities. Add to the mix a global pandemic, and 2019/2020 really was a year for the history books.

But in true Queensland spirit, RACQ Foundation was there to help.

This year the Foundation approved more than \$1.1 million in funding for 21 community groups impacted by extreme weather, drought, and COVID-19.

As well as financial support, the Foundation again provided much-needed practical support to communities and families around the State through our Assistance Projects.

Our volunteer teams headed to north west Queensland in late 2019, to Julia Creek and Cloncurry – towns which have experienced both devastating drought and torrential rain in recent years. The support provided to local families and community groups will have lasting impacts on those in the community and our volunteers.

Unfortunately, COVID-19 prevented our remaining Assistance Projects from going ahead as planned, however I want to assure Queenslanders that getting out and about in our State is a crucial part of the RACQ Foundation's work and we're determined to see it continue in the future.

While COVID-19 meant some of our plans had to be put on hold, we certainly weren't going to let it stop us from helping Queenslanders in need.

The Foundation teamed with Meals on Wheels and Foodbank Queensland to distribute essential meals to elderly and at-risk members of the public.

We also quickly approved \$80,000 in funding to be shared between four very worthy organisations to assist vulnerable and at-risk Queenslanders and opened an additional round of funding applications for community groups and other organisations supporting Queenslanders seriously impacted by COVID-19.

I want to send a sincere and heartfelt thank you to all our RACQ members, without your support none of this would be possible.

I am extremely proud to have been Chair of the Foundation once again this year and look forward to seeing the wonderful things our team and our volunteers accomplish in the year ahead.

Fay Barker
Chair, RACQ Foundation

FY20 OVERVIEW

In FY20, RACQ Foundation approved 21 funding applications totaling \$1,119,218.

The year in numbers:



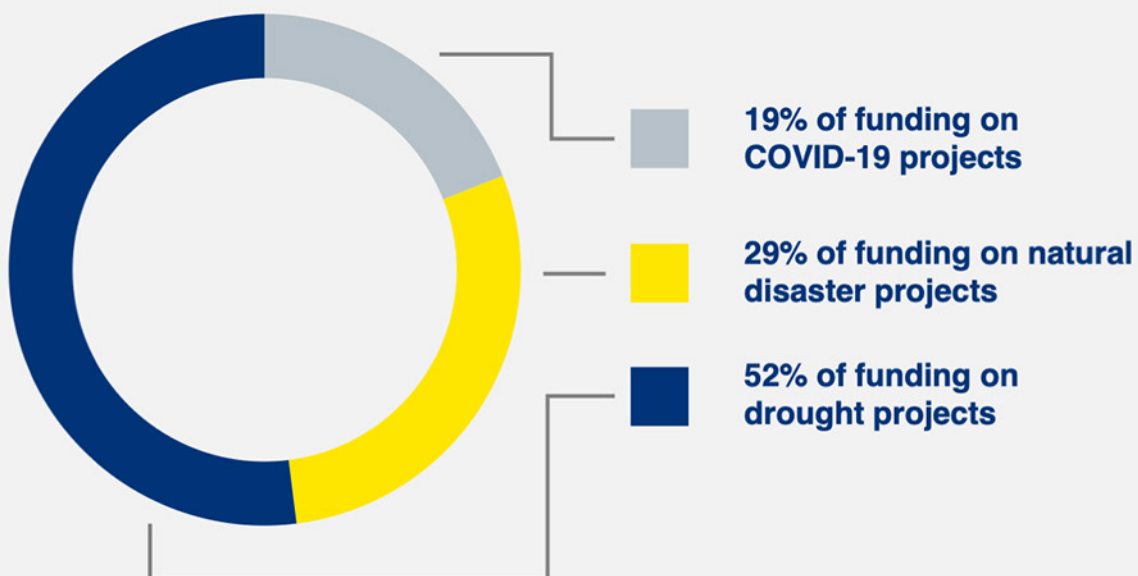
54 applications received



21 applications approved



\$1,119,218 total funding approved



Funding distributed in FY20 to applicants both approved in FY20 and from previous rounds totals:

\$1,021,422

FY20

RACQ FOUNDATION BENEFICIARIES

Some of the 21 community groups supported by the RACQ Foundation this year.



COVID-19

Drought Angels Ltd

\$20,000 in funding to support the COVID-19 Emergency Care Packs initiative. The funds were used to purchase food for the packs, fuel vouchers to aid in delivery of the packs and freight costs to assist with remote delivery to regional Queenslanders.



**Natural
Disasters**

GIVIT

\$200,000 to support home rebuilding. The funds were used to aid in rebuilding un-liveable and uninsured homes in Townsville, after the 2019 monsoonal floods.



Drought

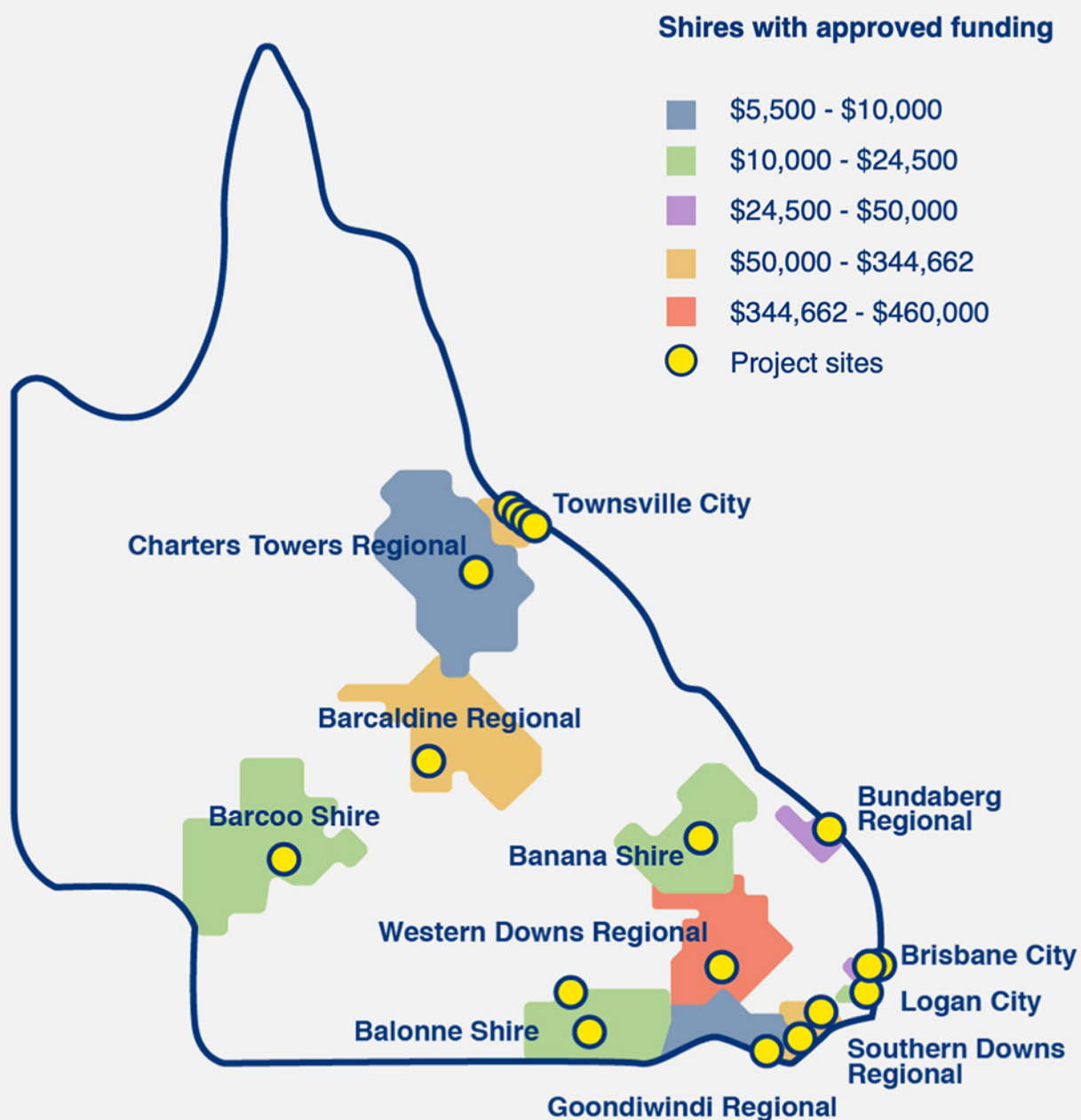
Assistance Projects

\$440,000 to deliver an eight-week program of Assistance Projects. The funds were allocated to assist mechanical, non-mechanical and trades volunteers to provide on-the-ground practical support to communities and farmers impacted by drought and other natural disasters.

FY20

RACQ FOUNDATION BENEFICIARIES

Some of the 21 community groups supported
by the RACQ Foundation this year.



FY20

Assistance Projects

Having completed one to two Assistance Projects per year since 2016, the RACQ Foundation earmarked the 2020 financial year as one of growth, planning four Assistance Projects to rural Queensland communities in partnership with Connecting Communities Australia.

In late 2019, Foundation volunteers headed to Queensland's north west to assist communities devastated by both drought and devastating rains in just a few short months.

For six years, farmers in the region had suffered through drought, struggling to keep their livestock alive and praying for rain. What they didn't expect was a rain event so significant it would be described as an 'inland tsunami'.

The rain did little to ease the effects of so many years of drought, instead causing further devastation with the loss of 1.5million head of cattle in the region.

Foundation volunteers visited Julia Creek and Cloncurry to lend some much-needed practical support.

Unfortunately, as with most organisations around the world, the Foundation was impacted by COVID-19, and forced to cancel trips in early 2020 to communities in Queensland's south west.

The Foundation is committed to continuing to support remote and regional communities in Queensland and hopes to be on the road again soon.



Julia Creek

August 2019

Mechanical and non-mechanical volunteer teams descended on Julia Creek in August 2019 determined to make a meaningful difference to the local community.

The mechanical team worked on 49 vehicles and pieces of equipment including trucks, quad bikes and tractors vital to keeping farms operating efficiently.

The non-mechanical team spent the week attending to tasks the farmers simply hadn't had time to get to in their busy schedules.

A local schoolhouse was cleaned and painted, rubbish and debris left by the flood was removed, sheds and gardens were returned to their former glory and damaged fences were removed and replaced to keep livestock safe.

The Financial Planning team also joined the trip, helping five local families with free face-to-face discussions and advice on consolidation of super, grant applications and personal insurances.





Cloncurry

October 2019

Thirty Foundation volunteers including then-CEO Ian Gillespie headed to Cloncurry in October 2019 for the final Assistance Project for the calendar year.

Fencing, painting, machinery repairs and maintenance as well as homestead renovations were completed by the team, leaving seven local families feeling overwhelmed and appreciative.

However, feedback from the families was that the emotional support was just as valuable as the physical and financial.

One local farmer commented after the trip that "they say the strength of an organisation is in its people and the Foundation and RACQ should be very proud."



RACQ Foundation achievements

Assistance Projects 2019



- 33** stations assisted
- 10** community group/clubs
- 91** volunteers
- 20** financial wellbeing sessions
- 13** homesteads/sheds/club houses painted
- 19.6km** of fencing
- 152** vehicles/machinery repaired/serviced
- 42** batteries donated
- 21** gardens planted/established
- 12** skilled trades



Volunteer story

RACQ Foundation Assistance Projects would not be possible without the RACQ staff volunteers who give up their time to help. Jess Wilson is a Journalist with The Road Ahead magazine and was part of the volunteer team who visited Julia Creek in August 2019.

Here she shares her experience volunteering for the RACQ Foundation.



“

The view from the 4WD was bleak as our team of four RACQ Foundation volunteers drove along dirt roads to the Julia Creek cattle station that was to be our home for the next five days.

I'd read about how the drought and flood had affected Queensland's farmers, but nothing could have prepared me for the devastation that was now part of everyday life for this outback community.

The red dust in the air and parched, cracked earth that lay ahead made it hard to believe that just six months ago the region was devastated by one of the worst floods in Queensland history.

Our hosts Graham, Denise and 11-year-old Jordan graciously welcomed us into their home, a single-story house on stumps that had been completely refurbished after being gutted by the flood.

Over the next five days our group of RACQ Foundation volunteers set to work reconstructing a path between the main house and another building used as Jordan's School of the Air classroom, pulling up damaged fence posts, collecting debris and rebuilding the garden beds around the house.

The work was physically demanding and the hot sun unrelenting, a far cry from our comfortable airconditioned office in Brisbane, but it was worth it to see Denise's smile as she saw her much-loved garden slowly return to its former glory.

The week was challenging, but one I'll never forget.

Jess Wilson
Journalist
Corporate Communications

”

COVID-19

The RACQ Foundation is committed to helping Queenslanders and their communities in times of need.

When the COVID-19 pandemic began to impact the State, it was clear many Queenslanders would need our assistance and Foundation quickly stepped up to the task.



Meals on Wheels & Foodbank Queensland

Meals on Wheels and Foodbank Queensland were hit hard by COVID-19. They experienced an increase in demand for their services while seeing a severe drop in volunteer numbers due to social distancing recommendations for seniors who make up a large portion of their volunteer base.

RACQ Foundation Coordinator Tony Larson stepped in to help ensure deliveries reached homes and distribution centers to feed elderly and at-risk Queenslanders. In three months from April 2020 Tony spent 305 hours volunteering for the charities. Tony delivered 277 meals to individual residences for Meals on Wheels Queensland and 88,000 meals to distribution and collection points for Foodbank Queensland.

Thank you, Tony!

Funding round opened

The final round of funding for the financial year was extended to include applications from community groups significantly impacted by COVID-19 and groups assisting Queenslanders impacted by the pandemic.

Grants of \$20,000 were available to help community groups recover and assist organisations and charities who provided support or recovery services to vulnerable Queenslanders.

Community funding

The RACQ Foundation acted quickly to identify suitable charities in need of funding to continue to support Queenslanders and their communities directly impacted by COVID-19.

Board approved \$80,000 in funding to be split between Drought Angels Queensland; St Vincent de Paul Society Queensland; Churches of Christ; and, UnitingCare Queensland - providers of the important Lifeline service.

MotorFest

Thank you to everyone who attended MotorFest 2019 for contributing to the RACQ Foundation!

An entry donation of \$2 per person was collected, and combined with merchandise sold, raised more than \$19,500 for RACQ Foundation.





Ekka

Thank you also to everyone who visited the RACQ Animal Nursery at the 2019 Ekka.

More than 16,000 feed cups were sold which raised more than \$5,800 for the RACQ Foundation.

RACQ Foundation Board



Fay Barker

OAM, FAICD

Chairperson of RACQ Foundation. Ms Barker is a former RACQ Director (North Zone 2001-2016). Previously she has also held the positions of Chairperson of the Townsville Hospital Foundation, Director of the Townsville Port Authority, Director of the Great Barrier Reef Marine Park Authority, Townsville City Councillor and member of the James Cook University Council.



Darryn Hammond

B.Sci (Hons), LLB, G.Dip Corp Gov, MQLS, FGIA, FCIS, GAICD

Executive Director of RACQ Foundation. Chief Risk Officer and General Counsel of RACQ, responsible for the legal, risk, compliance, procurement, workplace health and safety, and internal audit. He is a practising solicitor, chartered company secretary and Fellow of the Governance Institute who joined RACQ in 2009. Prior to his appointment he worked with a national law firm and has held senior roles both locally and overseas.



David Carter

B. Com, FCPA, FFinsia, G.Dip Fin Planning, G.Dip Applied Finance and Investment, GAICD

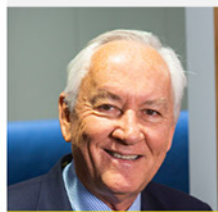
Director of RACQ Foundation. David commenced as Group Chief Executive of RACQ in 2020. He is a director of Australian Automobile Association, Australian Motoring Services Pty Ltd and the Business Council of Co-operatives and Mutuals, in addition to several RACQ group entities. He also serves as a director of the Queensland Ballet and Netball Queensland and is a Fellow of CPA Australia, and a Fellow of FINSIA.



Ian Gillespie

AM, BA, Dip Laws (BAB), FCEOI, FAICD, FAIM

Director of RACQ Foundation. Ian was Group Chief Executive Officer of RACQ, and director of various RACQ Group entities including RACQ Insurance Limited and Members Banking Group Limited (RACQ Bank), from 2006 until his retirement in 2019. He was also director of the Business Council of Co-operative and Mutuals (2015-2019), Confederation of Australian Motor Sport Limited (2012- 2019) and Tourism and Events Queensland (2012-2015), a director and national council member of the Australian Automotive Association (2006 -2019) and director and chair of Australian Motoring Services Pty Ltd (2006 – 2019). Ian is chair of the Global Mobility Alliance board.



Peter Little

AM, PhD, LLM, LLB

Director of RACQ Foundation. He is an Emeritus Professor at Queensland University of Technology (QUT), former Deputy Vice Chancellor (Corporate Programs and Partnerships). Professor of Business Law and former Executive Dean, QUT Business School. Emeritus Professor Little is a Fellow of CPA Australia and the Queensland Academy of Arts and Sciences. He is a Councillor of the Royal National Agricultural and Industrial Association of Queensland, a Director of Ormiston College Ltd, a member of the Governing Committee of the Queensland Business Leaders Hall of Fame.



Paul Williams

LLB, AssDipBus, MBus(Mgt), CTA, MQLS, MAICD

Director of RACQ Foundation. Mr Williams is a Solicitor and held senior roles with the RACQ Group over 23 years, including General Manager Operations and Executive General Manager Corporate Governance & Company Secretary. He is involved with a community group which provides a range of services for individuals with disability in south east Queensland.

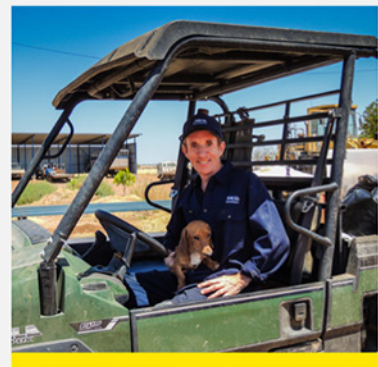
RACQ Advisory Panel

Thank you to the RACQ Advisory Panel who volunteer their time to review RACQ Foundation applications and ensure our funding is going to the community groups most in need.

Thank you to continuing Panel members Darryn Hammond, Michael Thomason, Renee Smith, Natalie Hocking and Larry Fong.

This year we welcomed six new panel members: Tanya Vaes, Claire Farquhar, Sarah Viney, Rahul Roy, Crystal Wharerau, Helen Mavromati.

Your time and contribution are greatly appreciated.



Thank you to members

On behalf of the RACQ Foundation Board and Advisory Panel, I would like to say **THANK YOU** to the members of RACQ.



As a mutual organisation, everything RACQ does is to benefit members and their communities.

RACQ doesn't have shareholders, and any money we make belongs to our members. Our members are wonderful supporters of RACQ Foundation, and without them we couldn't do what we do.

Thanks to you, we've been able to approve funds to help more than 234 community groups get back on their feet following tough times and many more individuals get the help and support they need following natural disasters, drought and COVID-19.

Darryn Hammond
Executive Director
RACQ Foundation

We encourage applications

Do you know a community group impacted by natural disaster, drought or COVID-19 that could benefit from funding?

Encourage them to visit the RACQ website for more information on how to apply.



www.racq.com.au/foundation

Thank you to our supporters



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