Win a VIP package at the Brisbane Entertainment Centre on 20 April 2027

Terms and Conditions

1) This competition is a promotion run by RACQ Operations Pty Limited ABN 80 009 663 414 of 2649 Logan Rd, Eight Mile Plains, QLD, 4113 (“Promoter”).
2) Entries and information on prizes and how to enter form part of these terms and conditions (“Terms”). Entries not completed in accordance with these Terms are ineligible. Participation in this competition constitutes acceptance of these Terms.

Eligible Entrants

3) The competition is only open to residents of Queensland aged 18 years and over who are Current RACQ Members and have a public account on Instagram ("**Eligible Entrants**").
4) For the purpose of these Terms “**Current RACQ Members**” is any person who is a current RACQ member and who holds at least one of the following:
    a) Details of the eligible RACQ products include:
        i) Roadside Assistance product;
        ii) Insurance Product (excluding Travel Insurance);
        iii) Consumer Loan product;
        iv) Lifestyle product; and

        (each or collectively an “**Eligible RACQ Product**”).
    b) Details of the Eligible RACQ Products (including terms and conditions of the products) are accessible at **www.racq.com.au/membership/terms-and-conditions**.
5) Eligible Entrants must continue to be a Current RACQ Member at the time of the draw.
6) The following are ineligible to enter: directors, officers, management, employees, agents, companies directly associated with the conduct of this Competition and other staff of the Promoter, the Promoter’s related entities, and the Brisbane Entertainment Centre.
7) The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe breached any of these Terms, or engaged in any unlawful or otherwise improper misconduct that jeopardises the fair and proper

conduct of the competition. The Promoter reserves its legal rights to recover damages or other compensation from such an offender.

Competition Details

8) The competition commences at 4:30pm AEST on Friday, 13 November 2026 and closes at 4:00pm AEST on Monday, 15 March 2027 ("Promotion Period").

9) To enter the competition, Eligible Entrants must complete the following steps during the Promotion Period:

   a) Be a Current RACQ Member;

   b) Post a photo of themselves or their experience at the Brisbane Entertainment Centre on their public Instagram account as a newsfeed image or story ("Photo");

   c) And either tag @racqofficial on the post or story, or use the hashtag #ImWithRACQ on the post.

10) Only one (1) eligible entry per person is permitted. By completing the entry method the entrant will receive one (1) entry.

11) All entries become the property of the Promoter. No responsibility is accepted for late, lost or misdirected entries.

Prizes and Prize Winner

12) The competition will be drawn at 1pm AEST on Tuesday, 16 March 2027 by RACQ Marketing at 2649 Logan Rd, Eight Mile Plains, QLD, 4113.

13) The draw conductor may draw additional reserve entries in case an invalid entry or entrant is drawn.

14) The total prize pool is approximately AUD $1,000 (plus approximately AUD $500 for any additional winner selected in accordance with clause 16).

15) There will be two (2) prize winners with an approximate value per prize winner of AUD $500 in this competition who will be chosen at random from all eligible entries received. The Promoter may, in its discretion, increase the number of prizes awarded. The Promoter's decision is final, and no correspondence will be entered into.

16) The first two (2) valid entries (or additional determined in accordance with clause 15) drawn will be the winners of the prize.

17) Each winner will receive for the VIP Package at the Brisbane Entertainment Centre on Tuesday, 20 April 2027:

   a) Two tickets;

   b) One VIP carpark pass; and

   c) A food and beverage package (approximate value of AUD $100) consisting of;

      i) Four selected house drinks; and

      ii) Chef selection canapes.

18) The total approximate prize value per winner is AUD $500, inclusive of GST. Any change in the value of the prize between the publishing date and the date that the prize is claimed is not the responsibility of the Promoter.

19) No entry fee is charged by the Promoter to enter this Competition. Where entry is online, there is no additional cost to enter the Competition other than any cost paid by the entrant to access the website or social media platform of entry via their internet service provider.

20) The Promoter is not responsible for any travel or any other associated costs of attending the Event at the Brisbane Entertainment Centre.

21) All reasonable attempts will be made to contact each winner.

22) Each winner will be notified via direct message on Instagram from the @racqofficial account within two (2) business days of the draw. The winners will not be published anywhere. Prizes must be claimed by 12pm AEST on Tuesday, 23 March 2027. In the event the winner has not claimed their prize by 12pm AEST on Tuesday, 23 March 2027, the prize will be deemed unclaimed and the Promoter will redraw the prize.

23) In the event of an unclaimed prize, a redraw will occur at 1pm AEST by RACQ Marketing at RACQ, 2649 Logan Rd, Eight Mile Plains, QLD 4113 on Tuesday, 23 March 2027. The redraw winner will be notified via direct message on Instagram from the @racqofficial account within two (2) business days of the draw. The winners will not be published anywhere. If the redraw winner has not claimed their prize by 12pm AEST on Tuesday, 30 March 2027, the prize will be deemed unclaimed and the Promoter will repurpose the prize in a way they see fit.

24) Subject to clause 25, the prize is not transferable, exchangeable or redeemable for cash. The prize must not be:

   a) sold to any third party (including family members or friends); or

   b) sold or used for promotional or commercial purposes.

25) Ticket Transfers (RACQ Members only)

   a) Transfers to another RACQ Member

i) A ticket transfer may only be made:

(1) to another individual who is a current RACQ Member; and

(2) with the prior written approval of the Promotor, which may be granted or withheld in the Promotor's absolute discretion.

b) Transfer request process

i) If a winner wishes to transfer tickets, the winner must submit a transfer request in the manner notified by RACQ.

ii) RACQ will provide the winner with a unique link to the ticket transfer form via the email address provided by the winner at the time of entry (or as otherwise notified to RACQ). The winner is responsible for forwarding that link to the nominated recipient.

c) RACQ grounds to decline transfer

RACQ may decline a transfer request where:

i. the nominated recipient is not a current RACQ Member;

ii. required information is incomplete, inaccurate or not provided within the timeframe specified by RACQ; or

iii. the transfer cannot reasonably be facilitated due to operational, ticketing or event-related constraints.

26) The Promoter will use its best endeavours to provide the prize as listed. If the prize (or any element of the prize) is unavailable, the Promoter, in its absolute discretion, reserves the right to substitute the prize (or that part of the prize) with a prize of equivalent value and/or specification, subject to any written directions from a regulatory authority.

27) If the winner notifies the Promotor before a particular show that they cannot attend the event, then the Promotor may (in their absolute discretion) reallocate the winner's tickets for that event to a third party.

28) The prize winner acknowledges that the prize, or any component of the prize, may be subject to the standard terms and conditions of the individual prize supplier(s) and may be subject to additional terms and conditions imposed by third parties, such as the Brisbane Entertainment Centre which can be found online at **www.brisent.com.au/ticketing**. The winner must become acquainted with any such additional terms and conditions prior to accepting the prize. The Promoter does not accept any responsibility and is not liable for any additional conditions imposed on the taking of the prize by third parties, or for the breach of those conditions by any person. The acceptance of the prize creates a relationship between the prize winner and the individual prize supplier(s) and the Promoter is not responsible for, and accepts no liability in relation to, any loss, damage or claim that

may be incurred by the prize winner as a result of the prize winner's decision to accept the prize.

Marketing

29) The information that entrants provide will be used by the Promoter for the purpose of conducting the competition. By entering this competition entrants consent to the use of their contact details for the purposes described in this clause. The Promoter may use or disclose entrants' personal information to related entities or other appropriate third parties in accordance with its privacy policy available on its Internet site at **www.racq.com.au**.

30) Each entrant to this Competition:

   a) Represents to the Promoter that they own or have obtained all necessary rights to the Photo; and

   b) Grants to the Promoter a non-exclusive, royalty-free, transferable, sub-licensable, perpetual, worldwide license to use, distribute, modify, copy and publicly display the Photo.

31) In participating in the prize activity, the winner agrees to participate and cooperate as required in all editorial activities relating to this promotion, including but not limited to being interviewed, video-recorded and photographed. The winner agrees to grant the Promoter and its related entities a perpetual, non-exclusive licence to use such audio, footage and/or photographs in all media worldwide and the winner will not be entitled to any fee for such use. The winner agrees that they will not sell or otherwise provide their story, video and/or photographs to any media or other organisation.

32) Entrants consent to the Promoter and its related entities using their name, likeness, image and/or voice in the event they are a prize winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting the promotion (including any outcome), and promoting products manufactured, distributed and/or supplied by the Promoter or its related entities.

General

33) If for any reason this competition is not capable of being conducted by the Promoter as intended, whether because of cancellation of the event, computer virus, mobile phone failure, bugs, tampering, unauthorised intervention, fraud, technical failures, or any other cause beyond the reasonable control of the Promoter which in the

Promoter's opinion affects the administration of the competition, security, fairness or integrity, the Promoter may in its sole discretion, cancel, modify or suspend the competition, subject to the approval of the Office of Liquor and Gaming Regulation in Queensland as may be required.

34) Without limiting any other paragraph, the Promoter may at its discretion amend any aspect of this competition or these Terms, subject to applicable laws and subject to the approval of the relevant regulatory authorities.

35) The Promoter, its related entities, and the directors, officers, management, employees and other staff of the Promoter and its related entities ("Promoter's Agents") will not be liable for any loss or damage or for any personal injury sustained as a result of taking the prize(s) or entering into this competition. The Promoter and the Promoter's Agents make no representations or warranties as to the quality, suitability or merchantability or any goods or services offered as prizes. To the extent permitted by law, the Promoter and the Promoter's Agents are not liable for any loss suffered to person or property by reason of any act or omission, deliberate or negligent, by the Promoter or the Promoter's Agents, in connection with the arrangement for the supply, or the supply, of goods and services by any person to the prize winner and, where applicable, to any persons accompanying the prize winners.

36) If, notwithstanding the above, the Promoter or the Promoter's Agents are found to be liable to any person in connection with this competition the Promoter's and the Promoter's Agents' maximum aggregate liability is limited to $1.00.

37) To the maximum extent permitted by law, the Promoter and the Promoter's Agents will not be liable to any person for indirect or consequential loss or damage suffered by any person in connection with the entering the competition, or as a result of taking the prize. This applies to all claims, whether such claims are made in tort (including without limitation negligence), in equity, under statute or any other basis.

38) The laws of Queensland govern the Promoter's competitions.