RACQ Members Lounge Claw Machine

Terms and Conditions

1. This claw machine competition is a promotion run by RACQ Operations Pty Limited ABN 80 009 663 414 ("Promoter").
2. Entries and information on prizes and how to enter form part of these terms and conditions ("Terms"). Entries not completed in accordance with these Terms are ineligible. Participation in this competition constitutes acceptance of these Terms.

Eligible Entrants

3. The competition is open to residents of Queensland who are current RACQ members at the time the competition is drawn.
4. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe breached any of these Terms, or engaged in any unlawful or otherwise improper misconduct that jeopardises the fair and proper conduct of the competition. The Promoter reserves its legal rights to recover damages or other compensation from such an offender.

Competition Details

5. The competition commences on Friday, 23 January 2026 and closes on Wednesday, 31 June 2027 ("Promotion Period").
6. Eligible entrants may play the claw machine by getting a game token when they present proof of membership at the time of entering the RACQ Members Lounge during the Promotion Period. Proof of membership can be a physical or digital RACQ membership card, or an RACQ marketing email that shows the member number in the header.
7. Only one game token per entrant at each show is permitted.

Prizes and Prize Winner

8. Each entrant has a chance to win one of the following prizes:
    1. a $10 food and beverage voucher only redeemable in the RACQ Members Lounge; or

2. assorted RACQ merchandise.

The total approximate prize value of each prize is $10, inclusive of GST. Any change in the value of the prize between the publishing date and the date that the prize is claimed is not the responsibility of the Promoter.

9. All prizes are redeemable at the RACQ Members Lounge counter. The $10 food and beverage voucher and RACQ merchandise must be redeemed by Wednesday, 30 June 2027 (as extended by RACQ by notice posted in the lounge).
10. The prize is not transferable, exchangeable or redeemable for cash.
11. The Promoter will use its best endeavours to provide the prize as listed. If the prize (or any element of the prize) is unavailable, the Promoter, in its absolute discretion, reserves the right to substitute the prize (or that part of the prize) with a prize of equivalent value and/or specification, subject to any written directions from a regulatory authority.

General

12. If for any reason this competition is not capable of being conducted by the Promoter as intended, whether because of cancellation of the event, computer virus, mobile phone failure, bugs, tampering, unauthorised intervention, fraud, technical failures, or any other cause beyond the reasonable control of the Promoter which in the Promoter's opinion affects the administration of the competition, security, fairness or integrity, the Promoter may in its sole discretion, cancel, modify or suspend the competition, subject to the approval of the Office of Liquor and Gaming Regulation in Queensland as may be required.
13. Without limiting any other paragraph, the Promoter may at its discretion amend any aspect of this competition or these Terms, subject to applicable laws and subject to the approval of the relevant regulatory authorities.
14. The Promoter, its related entities, and the directors, officers, management, employees and other staff of the Promoter and its related entities ("Promoter's Agents") will not be liable for any loss or damage or for any personal injury sustained as a result of taking the prize(s) or entering into this competition. The Promoter and the Promoter's Agents make no representations or warranties as to the quality, suitability or merchantability or any goods or services offered as prizes. To the extent permitted by law, the Promoter and the Promoter's Agents are not liable for any loss suffered to person or property by reason of any act or omission, deliberate or negligent, by the Promoter or the Promoter's Agents, in connection with the arrangement for the supply, or the supply, of goods and

services by any person to the prize winner and, where applicable, to any persons accompanying the prize winners.

15. If, notwithstanding the above, the Promoter or the Promoter's Agents are found to be liable to any person in connection with this competition the Promoter's and the Promoter's Agents' maximum aggregate liability is limited to $1.00.
16. To the maximum extent permitted by law, the Promoter and the Promoter's Agents will not be liable to any person for indirect or consequential loss or damage suffered by any person in connection with the entering the competition, or as a result of taking the prize. This applies to all claims, whether such claims are made in tort (including without limitation negligence), in equity, under statute or any other basis.
17. The laws of Queensland govern the Promoter's competitions.